

SERVICE POLICY

DRILLING CATALOG 2004



FULL SIX MONTH WARRANTY

Jiffy Air Tool warrants its products against any defects that are due to faulty material or workmanship for a six month period after the original date of customer purchase. This warranty does not include damage to the product resulting from accident, misuse, or repairs performed by unauthorized personnel.

If the product should become defective within the warranty period, or you have questions regarding warranty or service, call Customer Service.

RETURN PROCEDURE

- 1 Product will be considered for return if the request is made thirty days from the date of invoice.
- 2 Upon approval, the sales department will issue a Return Material Authorization number, or RMA number to cover the "return" or "repair" specified.
- 3 The RMA number must be prominently displayed upon all packages returned to our facility. Failure to do so will result in the package being refused and returned at the shippers expense.
All orders are shipped F.O.B. origin.

Restocking or Cancellation fee 50%

Phone: 1 775 883 1072 or 800 828 8665

Fax: 1 775 883 4857

email: sales@jiffyairtool.com

Order Desk Hours: 7:00 a.m. to 3:30 p.m. PST
Monday through Friday

Mailing Address: P.O. Box 2222
Carson City, NV. USA
89702-2222

Factory Address: 2254 Conestoga Dr.
Carson City, NV. USA
89706-0434